JULY - SEPTEMEBR
EDITION 9 OF 2024

SD CARE AGENCY

SD Care Agency

Latest Projects

Latest Developments

Latest Celebrations

OUR PILLARS

PEOPLE

People are truly at the heart of everything we do at San Damiano Corporation. We believe that the strength and spirit of our services stem from the dedicated individuals who make up our team, each bringing their unique talents, compassion, and commitment to our mission. Our carers go beyond providing assistance; they bring warmth, dignity, and a genuine human touch that transforms lives. Recognizing the profound influence they have on those they serve, we see our team members not just as employees, but as invaluable partners and the greatest asset of our organization. They are the true embodiment of our identity and values, and it is through their dedication and hard work that we are able to make a lasting difference in the lives of so many.

OUR PILLARS

– QUALITY –

At SD Care Agency, quality is more than just a pillar; it is the cornerstone of our promise to those we serve. This commitment represents our unwavering dedication to setting and upholding the highest standards in care. Quality for us is about far more than procedures or benchmarks—it is about delivering personalized, compassionate care that honors each individual's dignity and respects their unique journey. We strive to understand and respond to the distinct needs of every client, ensuring that comfort, well-being, and genuine connection are at the heart of each interaction. By prioritising excellence in every facet of our service, we aim to make a meaningful impact, fostering trust and peace of mind for both our clients and their families.

OUR PILLARS

TECHNOLOGY

At SD, we believe that technology is a vital component in driving our mission forward, enabling us to work smarter and serve better. Our IT team has been instrumental in transforming our internal operations across HR, Finance, and Administration, bringing innovation and efficiency to the forefront. Through their hard work and expertise, they have successfully automated numerous processes, streamlining workflows that were once time-consuming and labor-intensive. From simplifying payroll and employee management in HR to optimizing financial reporting and invoicing, their contributions have made daily tasks smoother and more manageable. By developing systems that reduce manual work and improve accuracy, they not only save valuable time but also empower our staff to focus on higher-impact projects. Their commitment to enhancing our internal processes is a testament to their dedication and skill, and we are grateful for the positive impact they've made across the organisation.

QCS POLICIES AND PROCEDURES

Protecting Adults at Risk from Radicalisation

click header to read

This policy supports in protecting vulnerable individuals from radicalisation. It has been reviewed following the latest guidance updates from GOV.UK. Changes have been made to Section 5.3 to include vulnerability and online radicalisation. References have been checked and updated.

Adults with Autism

click header to read

This policy relates to Adults with Autism. It has been reviewed with some word changes across the policy. The references and further reading links have been checked and updated.

JULY 2024

Positive Risk Taking Policy & Procedure

AUGUST 2024

Closed Cultures Policy & Procedure

SEPTEMBER 2024

SU Vaccination and Immunisation Policy & Procedure

EMPLOYEE OF THE MONTH

JULY

Anna Kathrina Gonzales

Congratulations to Anna for being named Employee of the Month - July!

Her hard work, dedication, and positive attitude have greatly contributed to our team's success. We're grateful for her commitment to excellence.

AUGUST

Varun Gopi Thallapelly

Congratulations to Varun for earning the Employee of the Month August award!

His outstanding dedication and proactive approach have made a significant impact on our team. We're proud to have him as part of SD!

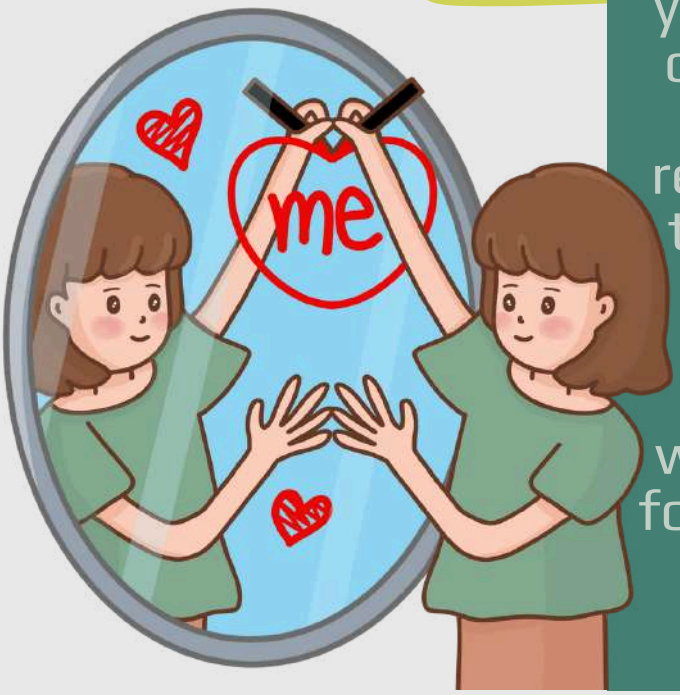
SEPTEMBER

Muhammad Abullah Khan

Congratulations to Muhammad on achieving Employee of the Month September!

His consistent dedication and exceptional work ethic have been invaluable to our success. We're thrilled to celebrate his contributions to SD!

What Is Self-Care, and Why Is It So Important for Your Mental Health?



When life gets busy with work, family, and chores, many people forget about taking care of themselves.

However, looking after your own well-being isn't just a treat – it's necessary for good health and staying sane.

But what does "self-care" really mean, and why is it important? In short, these are activities that you do on purpose to take care of your physical, emotional, or mental health. It also means recognizing what you need and then doing things for yourself that meet those needs.

In this article, we will look at why self-care can be so helpful for overall wellness (feeling well and healthy) and physical health.....

7 Mental Health Trends to Watch in 2024

How to stop overthinking— and start living

Understanding and Overcoming Procrastination

Immigration Insights

E-Visa Updates in the UK!

CLICK HERE

- The UK government has introduced significant advancements to the e-visa system, aimed at making the process more efficient and user-friendly for international travelers.
- The new e-visa system streamlines the application process, allowing applicants to submit their visa requests online without needing to visit a visa center. This update is expected to enhance processing times, provide real-time status updates, and improve security with digital verification measures.
- This transition aligns with the UK's commitment to embracing technology to facilitate smoother travel experiences. E-visas will be issued digitally, accessible via an online account, making it easier for travelers to present their visa status upon arrival. As a result, passengers can expect faster entry processing at border checkpoints.
- These changes underscore the UK's dedication to modernization, offering an efficient and secure visa experience for visitors. For those planning travel to the UK, We recommend staying updated on these e-visa processes to ensure a seamless journey.

Cheers to all the fabulous July-born stars!

Here’s to all the incredible August-born stars lighting up our team!

HAPPY Birthday

Shoutout to our spectacular September-born stars!

“AI tool could influence Home Office immigration decisions” critics say!

The Guardian UK

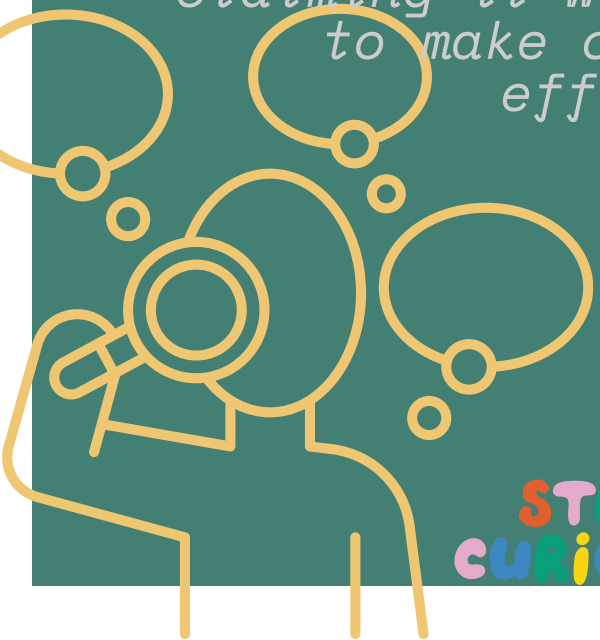
“A Home Office artificial intelligence tool which proposes enforcement action against adult and child migrants could make it too easy for officials to rubberstamp automated life-changing decisions, campaigners have said.

As new details of the AI-powered immigration enforcement system emerged, critics called it a “robo-caseworker” that could “encode injustices” because an algorithm is involved in shaping decisions, including returning people to their home countries.

The government insists it delivers efficiencies by prioritising work and that a human remains responsible for each decision. It is being used amid a rising caseload of asylum seekers who are subject to removal action, currently about 41,000 people.

Migrant rights campaigners called for the Home Office to withdraw the system, claiming it was “technology being used to make cruelty and harm more efficient”.....”

READ MORE



STAY CURIOUS!

TESTIMONIALS

The staff at SD Care took excellent care of my husband for the last few months of his life. Without their help and understanding, it would have been much more difficult for him to live with his illness. Elmer and Nestor were excellent carers. They spent days and nights with my husband, tirelessly tending to his every need. They became part of our family, and kindness and care made his last months more bearable both for him and for us as a family.
We will be forever grateful for the part they played in making my husband as comfortable as possible, which enabled him to pass away at home as he wished.

- Denise S

My husband was cared for by SD Care in the last weeks of his life. Every member we dealt with was wonderful. The care, compassion and respect shown to my husband was amazing and they helped me support him at home. The carers went above and beyond to help in any way they could and their support was invaluable to us at a very difficult time. Thank you all so much ❤️

- Amy L

I would like to take this opportunity to thank you and the team at SDC for your caring and understanding support over the last two years, especially J who has been exceptional.

- DF

To all the staff,

I would like to thank you all so very much for the case and respect you showed to my husband in his last week of his life. You are wonderful, respectful & we could not have managed without you.

All the staff that went above and beyond for us. It is a great comfort to me that my husband received such wonderful case & you will all have a special place in my heart always.

- Amy B

TESTIMONIALS

We are very pleased with N, she is very effective and efficient working for my husband while helping me as well. She has the ability to persuade my husband to achieve daily tasks. I am very pleased and satisfied with the service we are receiving. Thank you.

- S F

The carers are independently minded
My carers are lovely. All the carers that worked in my house were brilliant. I am happy and supported in my own home.

- D M

I find your agents great the staff are very helpful and kind to my mum I don't know where we would be without your help
It's just a shame that other firms don't work to the same standards
Thank you from me and mum.

- Richard N

IK is wonderful, we were amazed at how he is managing my husband to impossible tasks. We are very pleased and content. Thank you. Everything is working great.

- Susie F

Thank you for all that you do for my Mother. Since your care started she looks much better, her mood has also improved and she looks brighter. Thank you for all that you do. Our family is very grateful for your help.

- Anonymous

MISSIONARY NEWS

- **At San Damiano, Compassion Drives Us Forward.**

Our mission to support those in need guides all we do.
Inspired by our Director, Francis, who believes that "**In giving, we receive**," we're excited to announce our initiative with the Carmelite Missionaries.

- **Supporting Families in the Central African Republic**

We're reaching out to families in the Central African Republic facing healthcare shortages and natural disasters. Through our partnership, we'll provide essential aid, including medical support and home reconstruction, to help them regain stability and hope.

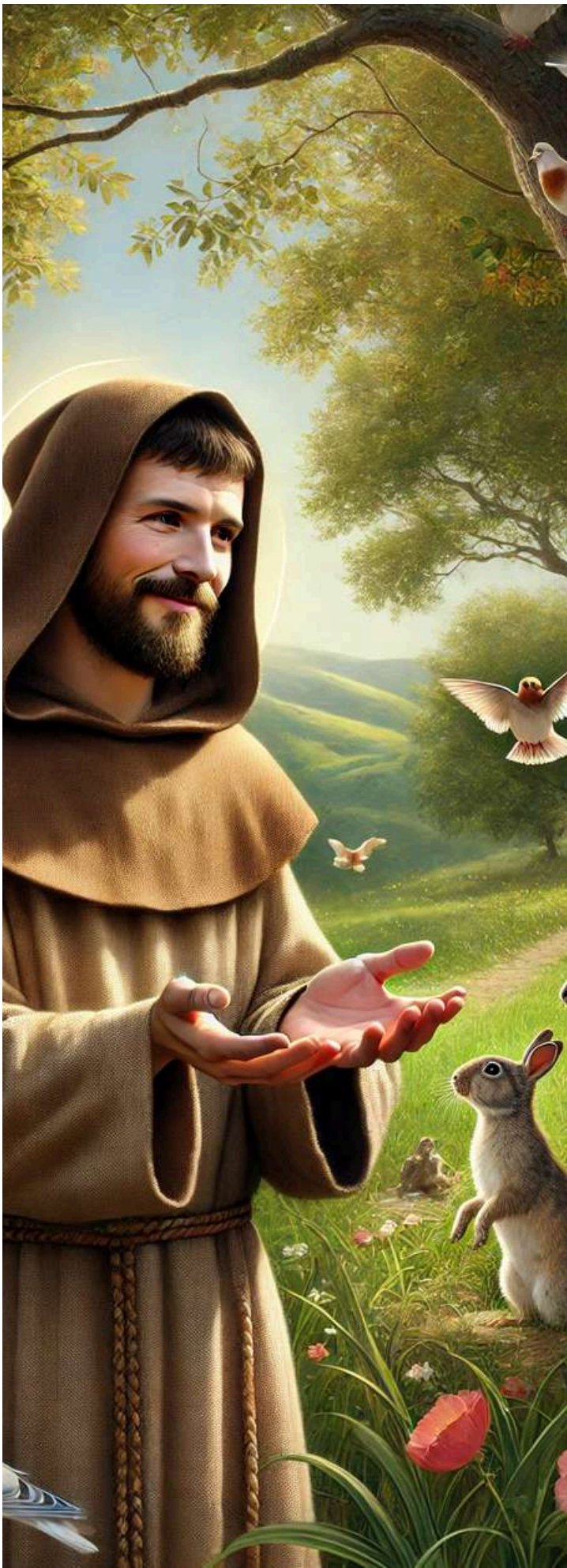
- **Making a Difference Together**

It's an honor to positively impact the lives of these resilient individuals. Supporting them in tough times is both a privilege and a commitment for us. Our dedication is unwavering, and we strive to expand our efforts.

- **United for a Greater Cause**

At San Damiano, we believe real change comes through unity. We're grateful for the resources that enable us to extend compassion and provide tangible help.

Your support is vital to our mission. Together, we can bring hope and meaningful change to lives around the world. Thank you for being a crucial part of our journey in spreading care and generosity.



IN THE LOVING MEMORY OF OUR LATE SERVICE USERS

In quiet whispers, memories remain,
of laughter shared and joys that pain,
a gentle heart, now at rest,
in our souls, you are blessed.

Through seasons change, your spirit stays,
in every dawn, in twilight's rays.

The love you gave, the warmth you brought,
in cherished moments, you are sought.

Though time may pass and days grow long,
in our hearts, you still belong.

We carry you in every tear,
in every smile, you are near.

So here's to you, our guiding star,
though you are gone, you've come so far.

In every story, in every song,
in our memories, you'll live on.

Keith M

Julie G

Ian F

Roger H

Michael P

Wilfred B

Hazel V

Raymond T

Clifford C

Susan M

OMNIA

Autism Clinic

At Omnia, we believe in the importance of giving back and making a difference in the lives of those who need it most. To commemorate World Mental Health Day (10th October), we ran a 5-day clinic for autistic children. We had our Mindfulness expert, Dr. Diwakar Sukul, who is a leading psychologist. Around 30 children with autism and ADHD with their families visited our clinic.

Ayurveda Detox

We introduced a Detox programme at Omnia that helps boost the body's natural immune system by improving digestion, removing toxins through detoxification and managing stress. We use bio-purification techniques, known as Panchakarma. Our holistic approach also features therapeutic yoga, a tailored Ayurvedic diet, wellness activities, and comprehensive health assessments

Health Screenings at Gyms

We recently held a successful health screening day at SnapFitness, and we are offering monthly screenings at Kiss Gyms. We have also partnered with CityFit Brentford, where we will be providing health screenings at their upcoming event on 9 November 2024.

Event at Turnham green park

We had an amazing time connecting with our local community at the park in Chiswick. It was a day full of sunshine, laughter, and meaningful conversations as we introduced our neighbours to the holistic therapies we offer.

SD Care (London)

SD London has 4 clients which includes Companionship, Dementia Care, Parkinson's Care, Disability Care and Stroke Care.

One of our clients received Nursing Care for an open wound. See his review below:

Fantastic urgent nursing care from SD Care Agency. Needed continuous wound dressing which the NHS could not provide. Somehow by luck, I found this amazing agency on the internet and they have performed beyond my expectations. The amazing and kind manager at SD sourced a fantastic surgical nurse. It made a huge difference and has speeded my wound healing. I would thoroughly recommend this agency for all your care needs. The manager, I was in touch with, is most kind, very knowledgeable, totally reliable and highly efficient. One in a million. Thoroughly recommend this agency.

Did you know?

Cerebral palsy affects around one in every 400 children in the UK. This means that around 1,800 children are diagnosed with cerebral palsy every year.

Around 153,000 people live with Parkinson's in the UK. And it's the fastest growing neurological condition in the world.

JOIN OUR

REFERRAL PROGRAM

AND EARN

£150

Refer Clients

Client Signs The Contract

Get Reward*

SD CARE AGENCY

Caring with Humility, Dignity and Compassion

Home Care | Complex Care | Dementia Care | End-of-Life Care

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